**Communication qs**

**MCQ**

- The nurse is caring for a client who is hard of hearing. To facilitate communication with the client, the nurse will:

a- Ask closed-ended questions.  
b- Speak slowly, using monosyllabic words whenever possible.  
**c- Make sure the client can see her lips move when she is speaking.**

d- Stand 5 to 8 feet from the client when speaking.

* **A client on a psychiatric unit is telling the nurse about losing an only child in a plane crash and about anger toward the airline. In which situation is the nurse demonstrating active listening?**

1. Agreeing with the client.

b - Repeating everything the client says to clarify.

**c - Assuming a relaxed posture and leaning toward the client.**

d- Expressing sorrow and sadness regarding the client’s loss.

- The nonverbal communication that expresses emotion is:

**a- Facial expressions.**  
b- Cultural artifacts.

c- Eye contact.  
d- Body positioning.

**T/F**

* Verbal communication is considered description of true inner feelings of individuals. **F**
* Silence means absence of communication. **F**
* Verbal communication is more reliable than non-verbal communication. **F**
* Paraphrasing means restating the patient message in the nurse′s own words. **T**